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This is to certify that

Amir Ali

Has achieved the

ITIL® Foundation Certificate in IT Service Management

Effective from **02 Feb 2021**

Expiry date **N/A**

Certificate number **GR671231203AA**

Candidate number **9980065086228777**

Mark Basham, CEO, AXELOS

Panoraia Theleriti, Certification Qualifier, PeopleCert

ITIL 4 Edition

Printed on 4 February 2021

ITIL RESILIA PRINCE2 PRINCE2 AGILE AgileSHIFT MSP M_o_R P3M3 P3O MoP MoV

ITIL® Qualification

Statement of Result

Amir Ali

b138 bichali ghat road garden reach , INDIA

Exam Date : 02 Feb 2021	**Issue Date :** 04 Feb 2021	**Candidate Number:** 9980065086228777

Candidate : **Amir Ali**	

Exam Level: **ITIL 4 Foundation**	**Module :** **ITIL4 Foundation**

Overall Result : **PASS**

Maximum Score : 40	**Candidate Score:** 37	**Percentage Score :** 93%

Result Breakdown

Topic Description	Number of marks awarded	Number of possible marks	Success Rate
ITIL4F_1-Understand the key concepts of service management	4	5	80.00%
ITIL4F_2-Understand how the ITIL guiding principles can help an organization adopt and adapt service management	4	6	66.67%
ITIL4F_3-Understand the four dimensions of service management	2	2	100.00%
ITIL4F_4-Understand the purpose and components of the ITIL service value system	1	1	100.00%
ITIL4F_5-Understand the activities of the service value chain, and how they interconnect	2	2	100.00%
ITIL4F_6-Know the purpose and key terms of 15 ITIL practices	7	7	100.00%
ITIL4F_7-Understand 7 ITIL practices	17	17	100.00%
	37	40	93%

Notes :

For more information please contact PeopleCert at info@peoplecert.org