

Dear Jean,

I am writing to express my interest in the VIP onsite IT Engineer position as discussed in call. With a strong background in IT and networking, coupled with over 8 years of experience, I am confident in my ability to contribute effectively to your team.

In my most recent role at Dubai Golf as an IT Support Specialist, I successfully managed IT operations at two prominent sites, Emirates Golf Club and Top Golf. My responsibilities included providing comprehensive support to staff and guests, both remotely and on-site, troubleshooting hardware and software issues, and ensuring the smooth operation of Top Tracers camera and Golf Ball Reader. I have a proven track record of maintaining and monitoring computer networks, responding to IT inquiries, and actively updating IT inventory assets.

My educational background includes an MBA in IT & Finance, a degree in Computer Security and System Management from the University of Colorado, and various certifications such as Microsoft Azure Fundamentals, ITIL-V4 Foundation Level, and CCNA Routing & Switching. These qualifications, coupled with my hands-on experience, have equipped me with a solid understanding of networking technologies.

During my tenure at City University College of Ajman, I effectively managed the active directory, installed, configured, and troubleshooted various systems, and played a key role in managing and creating Avaya Telephone installations. I also excelled in providing L1 support to staff and students, resolving user-level domain environment issues, and actively updating and maintaining computer networks.

In my previous roles at KBC Technologies, WIPRO INFOTRAIN, and Reliance Industry, I demonstrated my expertise in IT and network support, troubleshooting, and managing hardware and software issues. I have a strong technical foundation, holding certifications in Microsoft Azure Data Fundamental, Google IT Support, and AWS, among others.

My commitment to keeping up to date with the latest developments in the IT field, coupled with my effective organizational skills and dedication to providing top-notch IT support, align with the goals of HALIAN. I am eager to bring my skills, knowledge, and passion for technology to your dynamic organization.

I look forward to the opportunity to discuss how my skills and experiences make me a perfect fit for the [Job Title] position. Thank you for considering my application. I am excited about the possibility of contributing to your team and helping HALIAN achieve its objectives.

Sincerely,  
Amir Ali

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Classification:  
Shared - Confidential